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Summary of Responses to Consultation about Re-modelling of Children’s Centre Services which took place between 1 November 2016 and 31 January 2017.

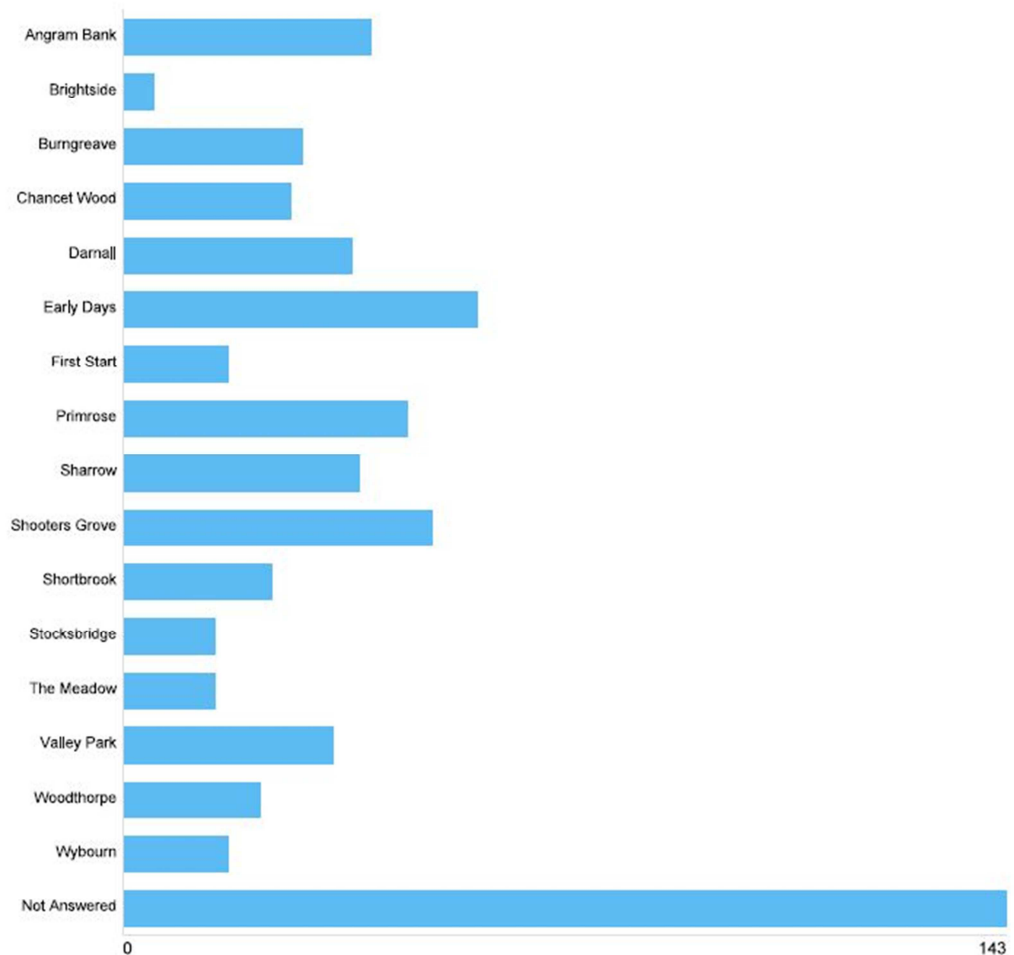
Question 1: Do you use services at a Children’s Centre or an outreach venue?

Use the service?



Question 2: Which Children’s Centre area do you use the most?

Area used



Breakdown of where the responses came from in relation to the existing children’s centres.

We received 616 responses to the consultation. 580 of these responders told us the first part of their postcode and 35 did not. Column C below details these however this does not enable us to say specifically which would be the responder’s home centre as centre boundaries cross postcode areas. Column B gives some idea of which of the children’s centre areas the responders live in. Column D

details the numbers of responses that gave us the first part of their postcode and said that they used children’s centre services.

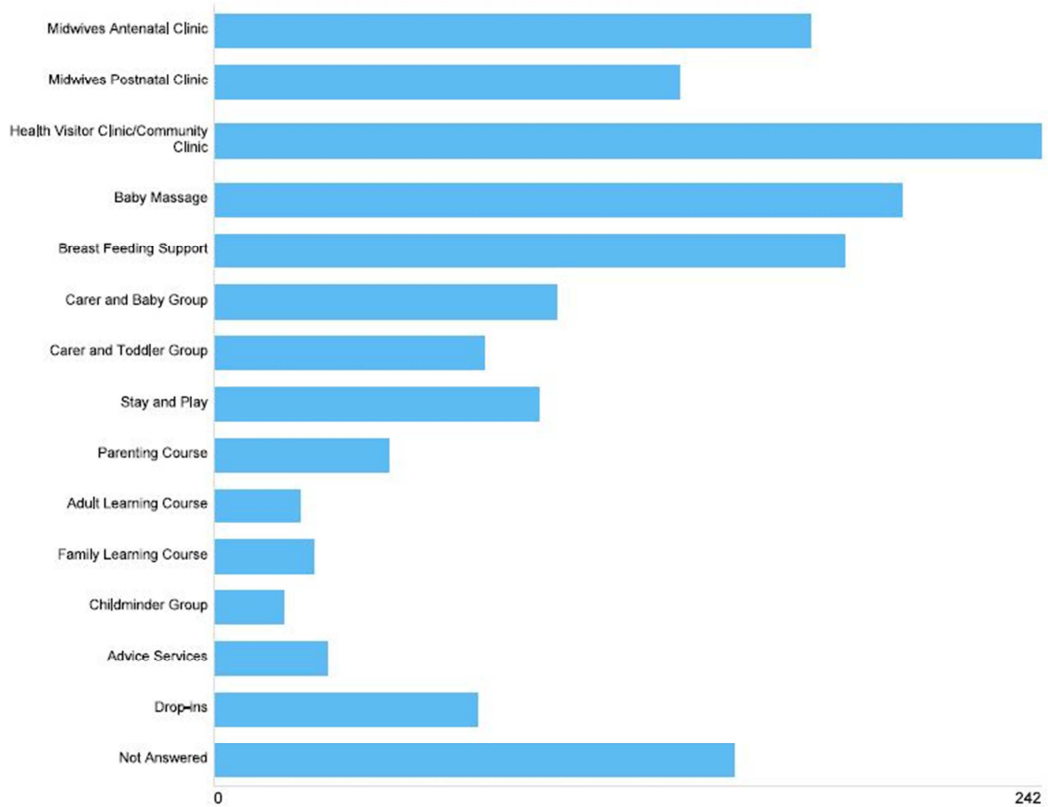
The table below gives some idea of which children’s centre area the responders might live within.

Col A	Col B	Col C	Col D
Postcode prefix	Possible Centre	No of responders	No of responders who use CC
S1	Sharrow	2	1
S2	Wybourn or Darnall	37	30
S3	Primrose/Burngreave/Sharrow	13	13
S4	Burngreave/The Meadow	13	12
S5	Early Days/Brightside/The Meadow	91	79
S6	Shooters Grove / Primrose	88	79
S7	Sharrow / Primrose	19	15
S8	Chancet Wood/Valley Park/Sharrow	47	30
S9	Darnall	24	23
S10	Primrose / Sharrow	30	25
S11	Sharrow /Primrose	12	6
S12	Shortbrook/Valley Park	27	16
S13	Woodthorpe	25	22
S14	Valley Park	25	23
S17	Primrose	10	8
S20	Shortbrook	38	12
S21	Shortbrook	1	1
S23	Shortbrook	1	0
S25	out of Sheffield	1	0
S26	Shortbrook	2	0
S35	Shooters Grove / Angram Bank	52	42
S36	Stocksbridge	18	13
S61	Brightside/Darnall	1	0
S62	First Start/Angram Bank/Early Days	1	1
S66	Brightside/Darnall	2	2
Sheffield	Unknown	1	0
Blank	Unknown	35	30
		616	483

During the period of the consultation 5800 families accessed services, given that 483 families who responded said that they use children’s centre area services this is an estimated 8% response rate.

Question 3: Which Children's Centre services do you use?

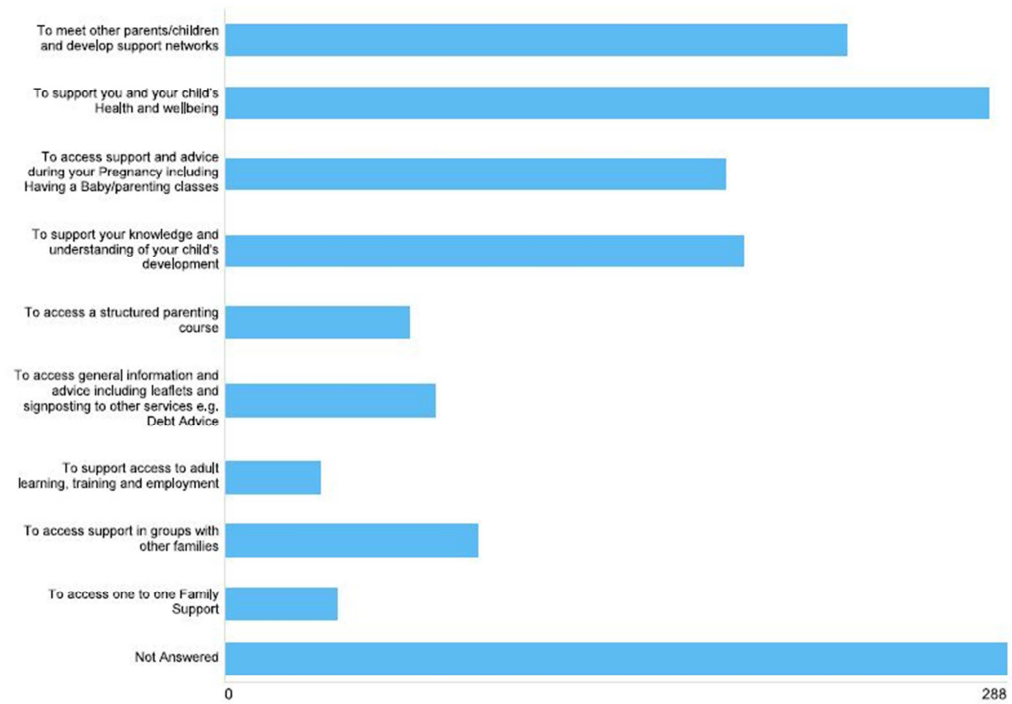
Services used



Individual comments regarding Q3 were mainly themed around Early Health: Antenatal, Postnatal and Breast Feeding Support and also groups supporting bonding & attachment and child development.

Question 4: Have you used the Children's Centre services for any of the reasons listed below:

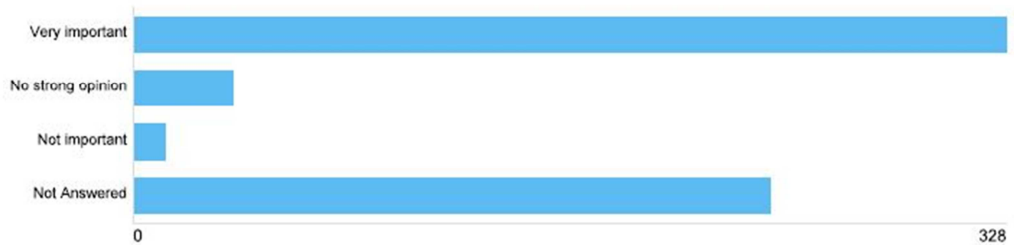
which services used



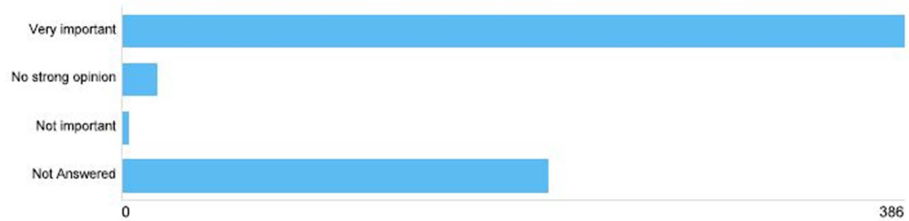
Comments for Q4 aligned the reasons for accessing services to the themes identified in response to Q3 and in particular breast feeding support and meeting other parents.

Question 5: Please tell us how important these services are for you and your family?

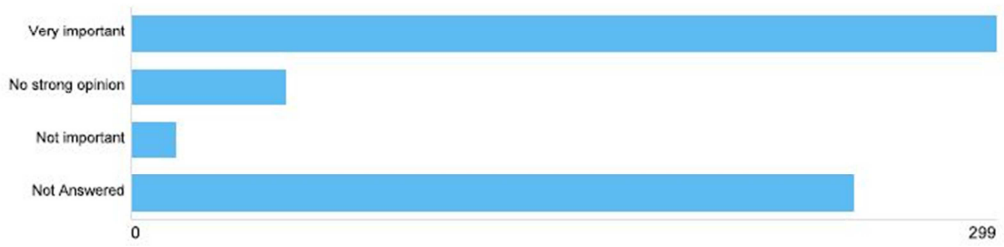
Reason and importance - Meeting other parents/children and develop support networks



Reason and importance - Help support myself/my child's health and wellbeing



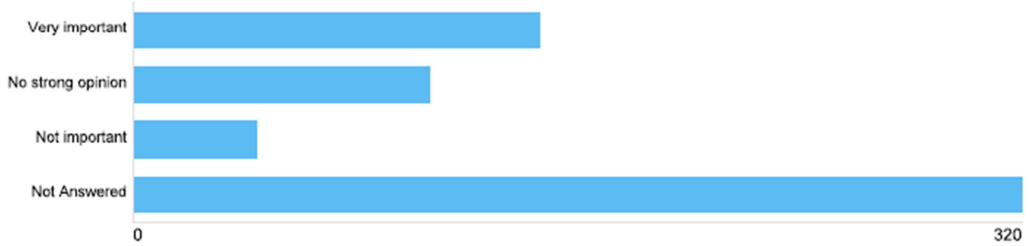
Reason and importance - Accessing support and advice during my pregnancy including having a baby/parenting classes



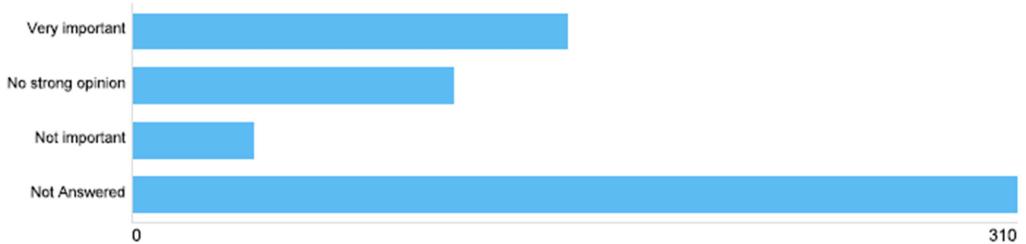
Reason and importance - Supporting my knowledge and understanding of my child's development



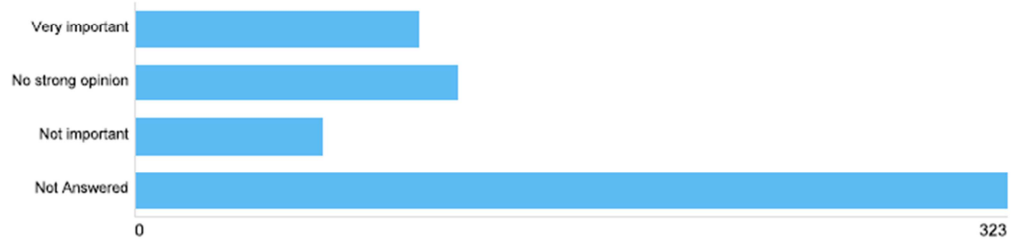
Reason and importance - Accessing a structured parenting course



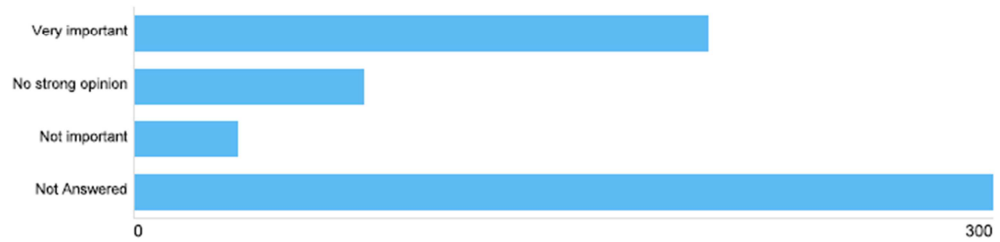
Reason and importance - Access general information and advice including leaflets and signposting to other services e.g. Debt Advice



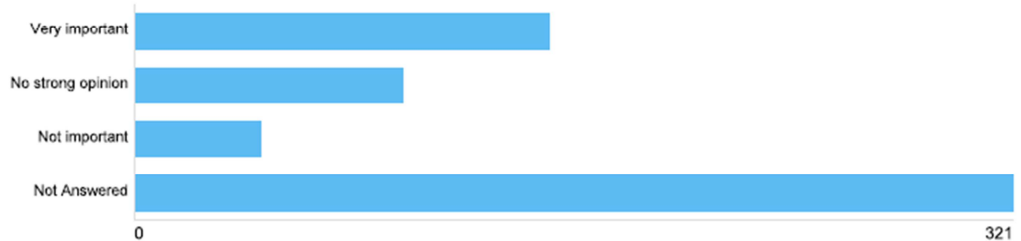
Reason and importance - Support when accessing to adult learning, training and employment



Reason and importance - Accessing support in groups with other families

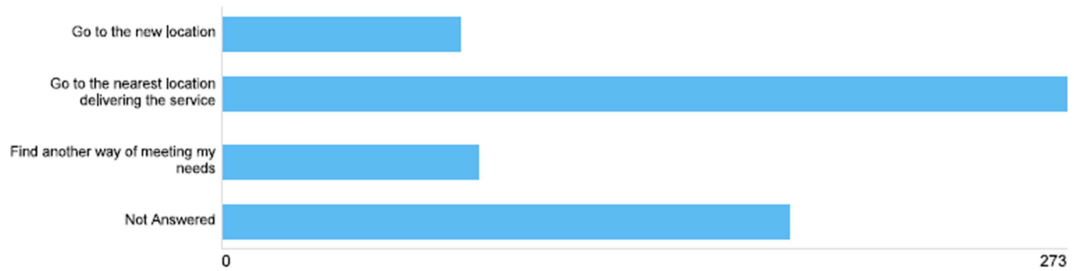


Reason and importance - Accessing one to one Family Support



Question 6: What would you do if the services you use most moved location?

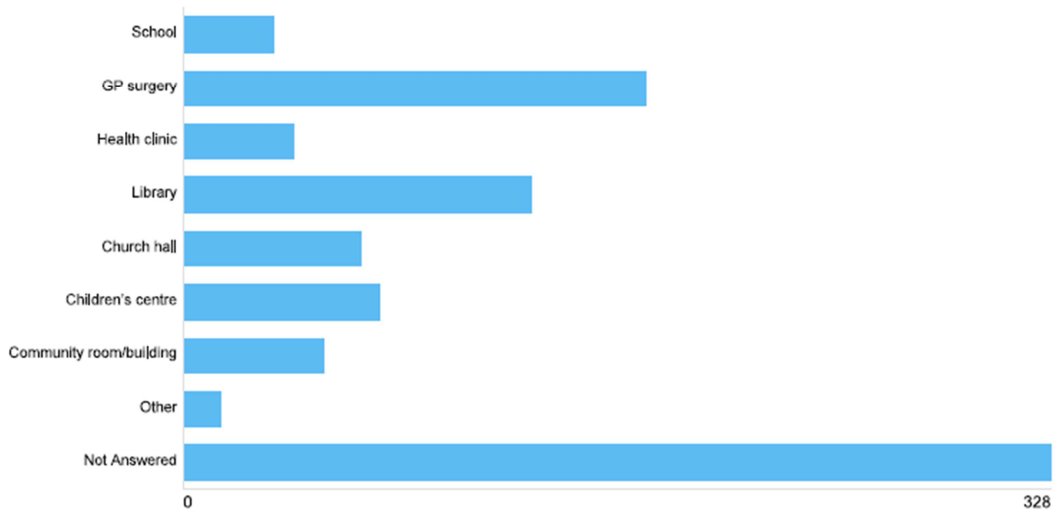
action if location moved



In respect of Q6, individual comments were mainly concerned with any changed venues being too far away or not accessible via public transport. These concerns will be mitigated through outreach.

Question 7: Do you receive services for under 5s in other places e.g. any of the following:

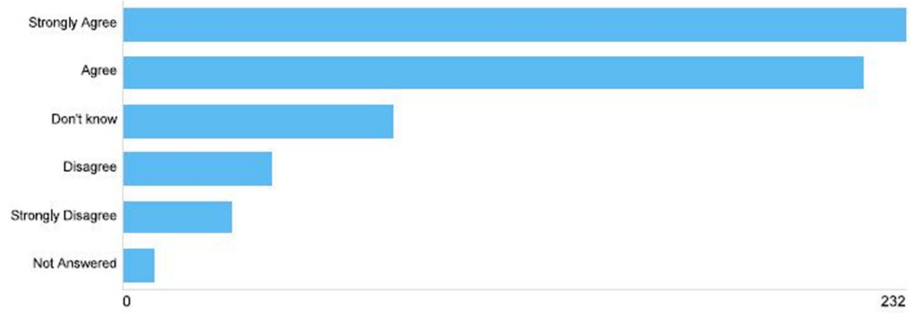
services from other places



It is clear from the responses to Q7 and the additional comments that many families already access services at outreach within their local area, probably without realising.

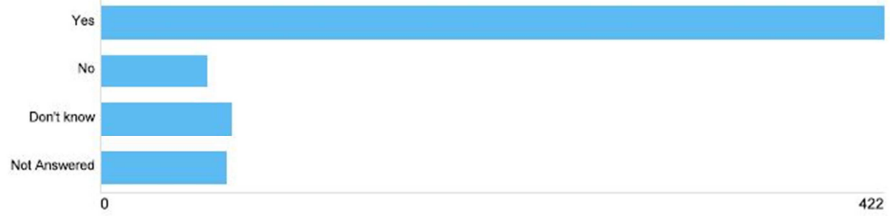
Question 8: Currently Children's Centre areas offer services to families with children from pre-birth to 5 years old. We are proposing to extend services to families with children from pre-birth to 19 years (25 years if child has a disability) in order to provide support for the whole family.

pre-birth-19 agree/disagree

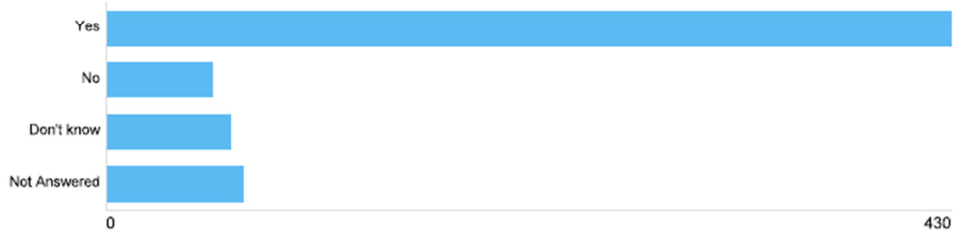


Question 9: In the new Family Centres there will be a range of services available for children, young people and family's - pre-birth to 19 years. What type of support would benefit you and your family?

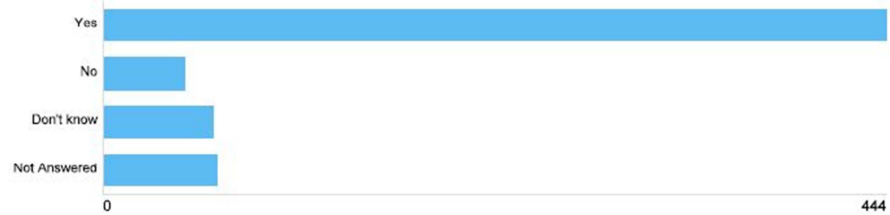
what type of benefit/support - Support with physical health and wellbeing



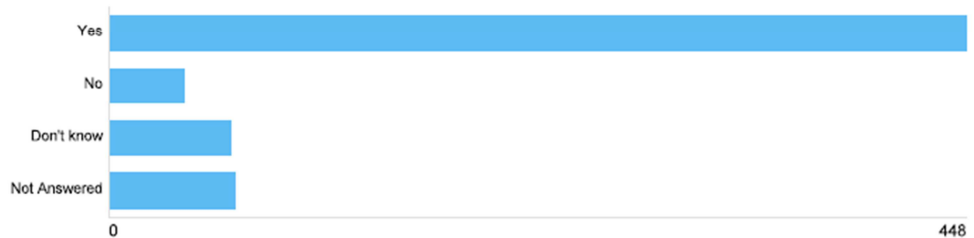
what type of benefit/support - Support with meeting your children and families emotional needs



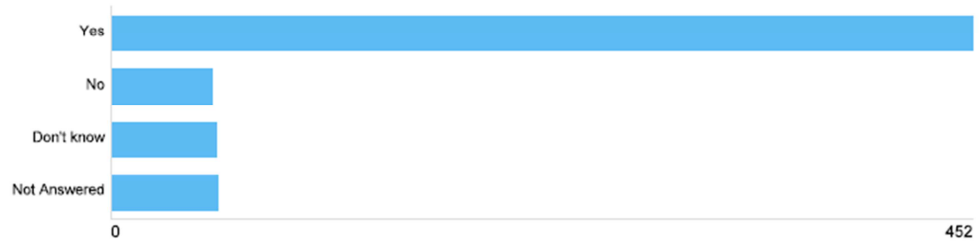
what type of benefit/support - Support and practical advice on keeping your children safe



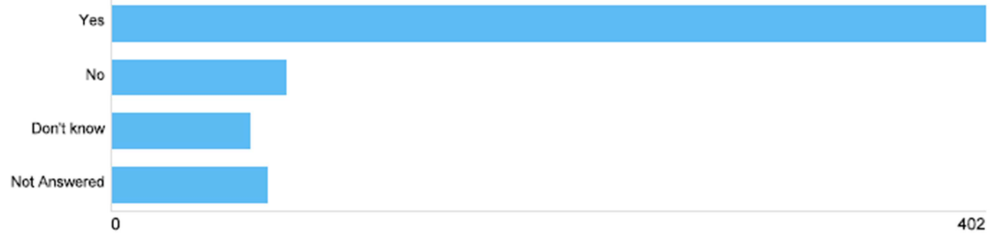
what type of benefit/support - Support in developing social networks through peer support and groups



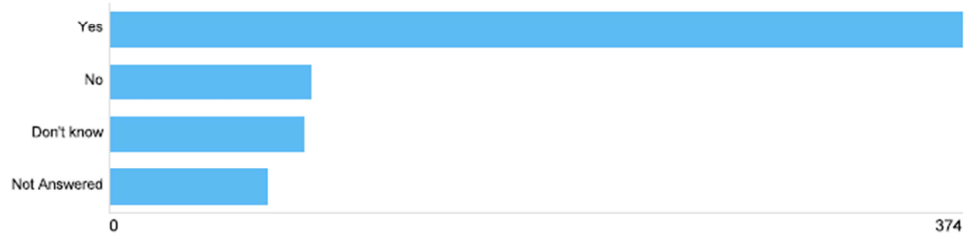
what type of benefit/support - Supporting you to help your child with their education and learning



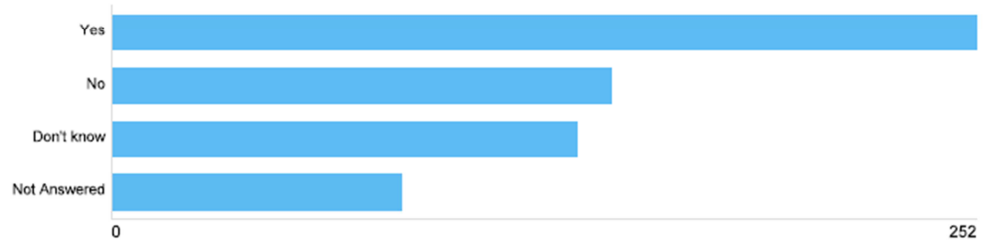
what type of benefit/support - Supporting you in your role as a parent particularly in relation to establishing and maintaining Boundaries and Behaviour



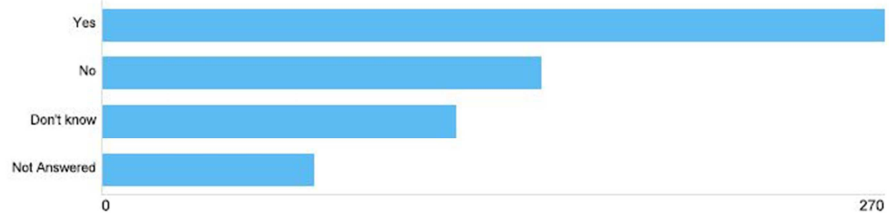
what type of benefit/support - Support to establish positive family routines



what type of benefit/support - Access to support regarding home and money including impartial debt and benefits advice



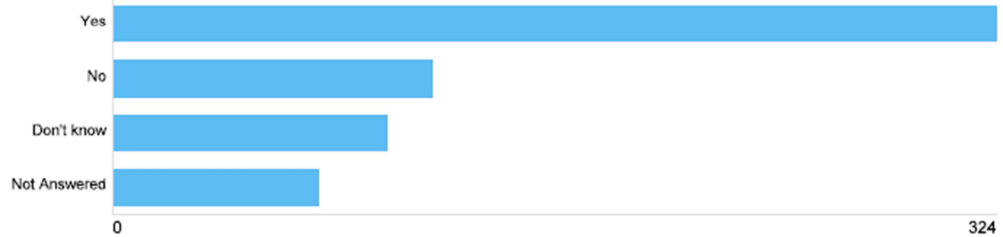
what type of benefit/support - Supporting you in your progress to work and training, including volunteering



what type of benefit/support - General information, advice and guidance

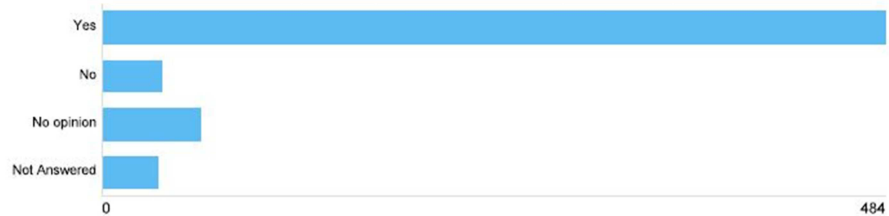


what type of benefit/support - Support with a child with a difficulty or disability

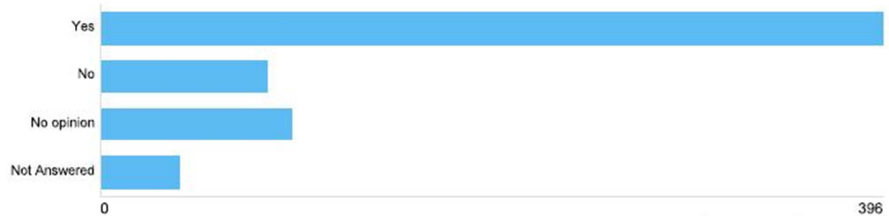


Question 10: Should Family Centre areas offer:

other services - Services at different times e.g. evenings, weekends, during school holidays?



other services - Contraception & sexual health services?



Question 11: We really value the knowledge you have about your family and it would be helpful if you could comment further. What other services do you think Family Centre areas could offer that would help you and your family?

Please tell us here:

There were 234 responses to this part of the question.

From the general comments in response to Q11 it is clear that there has been a misconception around the meaning of 0-19 services with parents of under 5s worried that adults and older children will be in the same groups as young children.

Comments indicate that families would like more of what we do.

Locally available services are very popular.

Consultation with partners indicate that we need to have further discussions about 19-25 services for young adults with disabilities to clarify what might be offered.

The main themes from above follow through, in summary these were:

- Child development
- Health
- Networking/Social/Family time/Groups - in particular SEN Groups, Dads groups, Multiples Groups (twins, triplets etc.)
- Information, Advice & Guidance (local and using a variety of channels)
- Adult support: training/advice/job clubs etc.
- Out of hours and timings of services



Print this page

Equality Impact Assessment and Consultation

Introductory Information

Reference number

1220

Budget/project proposal name

Early Years

Entered on Q Tier

Yes No

Budget/project proposal status

Project

Years

12/13 13/14 14/15 15/16 16/17 17/18 18/19 19/20 20/21 21/22

EIA date

03/02/2017

EIA lead

Bashir.Khan@sheffield.gov.uk

EIA contact

Lead corporate plan priority

Be¹er Health and Wellbeing

Portfolio, Service and Team

Cross portfolio

Yes No

Communities

Yes No

CYPF

Yes No

Service

Children and Families

Team

Early Intervention & Prevention

Place

Yes No

Resources

Yes No

PPC

Yes No

Health (including Director of Public Health)

Yes No

Brief aim(s) of the proposal and the outcome(s) you want to achieve

To redesign children's centres by developing a new delivery model based on family centres for 0 -19 year olds, (25 years old if the young person has a disability).

The family centres will be located in the 20% most deprived areas of the City within 7 locality areas and services will be available across Sheffield from link and outreach sites including community venues and in the home.

Specialist Provision

Proposal impacts on or relates to specialist provision

Yes No

Poverty (Financial Inclusion)

Proposal has an impact on poverty or financial inclusion

Yes No

Customer impact

Positive

Level

None/Low

Summary of impact

The proposed reorganisation into family centres will improve the health and well being of children and young people across the City. The main focus will be to meet the needs of the most vulnerable families and support local communities by distributing resources where they are most needed. Evidence of need and this approach will also help to maximise resource allocation and utilisation at a time of diminishing resources. Stakeholders support the need to target resources to those families most in need. Access to services will be improved through the reorganisation of children's centres into family centres so that families in poverty are able to locally access services. Improved integration of services and further development of a whole family approach and whole family plan will help to reduce inequalities in child development and improve parents' aspirations, self esteem and parenting skills thus improving life chances.

Supporting evidence

A total of 616 questionnaires were received and recorded on Citizen Space. Approximately 21% did not use a Children's Centre but within the remaining 78% all centres were represented. Responses identified accessing adult learning, training and employment support as well as support regarding home and money including impartial debt advice as being the least important.

Action plan bring drawn up

Yes No

After mitigation, there a residual medium/high impact

Yes No

Health

Proposal has significant impact on health and well-being (including effects on the wider determinants of health)

Yes No

Customer impact

Positive

Level

None/Low

Summary of impact

The service aimed at pregnancy/maternity which has been transferred to Public Health will continue to be delivered. Expectant mothers will be able to continue to access all services locally.

Supporting evidence

A total of 616 questionnaires were received and recorded on Citizen Space. Approximately 21% did not use a Children's Centre but within the remaining 78% all centres were represented.

Respondents were asked what was important to them in accessing services, the most important areas were:

- To support their own and their child's health and wellbeing
- To meet other parents/children and develop support networks
- To support knowledge and understanding of child development
- To access support and advice during pregnancy including having a baby and parenting classes

Action plan bring drawn up

Yes No

Comprehensive health impact assessment being completed

Yes No

Public Health Leads has signed off the health impact(s) of this EIA

Yes No

Health lead

Bethan Plant

Age**Staffing**

Yes No

Customers

Yes No

Impact

Positive

Level

None/Low

Details on impact

Early Years Services, Early Engagement activity, Family Support and Specialist Services will be targeted at the unborn -19 age (25 where there is disability) range and their families.

It is anticipated that this will benefit the whole family by giving them more opportunity to access high quality services in their local areas when they are needed.

Supporting evidence

A total of 616 questionnaires were received and recorded on Citizen Space. Approximately 21% did not use a Children's Centre but within the remaining 78% all centres were represented. There was a wide range of services that respondents said they utilise including midwifery, health visiting, toddler groups, training opportunities and advice services. Of those that supplied information, the majority (53%) were in the age bracket of 25 – 34 years.

Respondents were asked what was important to them in accessing services. The following areas were felt to be the most important:

- To support their own and their child's health and wellbeing
- To meet other parents/children and develop support networks
- To support knowledge and understanding of child development
- To access support and advice during pregnancy including having a baby and parenting classes

When asked their views on extending services to pre-birth to 19 (25 years if child has a disability), providing support for the whole family 74% agreed or strongly agreed with this proposal. Only 13% either disagreed or strongly disagreed.

The additional comments highlighted that existing services should not be diluted in order to offer services to the older age group and asked that these changes ensure that the importance of early years is still recognised as part of this wider work.

Action plan

Yes No

Disability

Staffing

Yes No

Customers

Yes No

Impact

Positive

Level

Medium/High

Details on impact

Services will be inclusive to families with children pre-birth to 19 years, up to 25 years with a disability.

Supporting evidence

A total of 616 questionnaires were received and recorded on Citizen Space. Approximately 21% did not use a Children's Centre but within the remaining 78% all centres were represented. Of those that supplied information, 7% reported that they had a disability and 9% that their child had a disability. 74% of respondents agreed on extending services to pre-birth to 19 (25 years if child has a disability).

Action plan

Yes No

Pregnancy/maternity

Staffing

Yes No

Customers

Yes No

Impact

Positive

Level

None/Low

Details on impact

Expectant mothers will be able to continue to access all services locally.

Supporting evidence

A total of 616 questionnaires were received and recorded on Citizen Space. Approximately 21% did not use a Children's Centre but within the remaining 78% all centres were represented.

90% of respondents were female and there was a wide range of services that respondents said they utilise including midwifery, health visiting, toddler groups, training opportunities and advice services.

Respondents were asked what was important to them in accessing services. The following areas were felt to be the most important:

- To support their own and their child's health and wellbeing
- To meet other parents/children and develop support networks
- To support knowledge and understanding of child development
- To access support and advice during pregnancy including having a baby and parenting classes

The comments received indicated that the distance they would need to travel would be the influencing factor and services local and close to home were important often because of the difficulty of using public transport. However easy access by public transport was considered by some and many that commented said they would be willing to consider travel and that they often already do. The additional comments highlighted that existing services should not be diluted in order to offer services to the older age group and asked that these changes ensure that the importance of early years is still recognised as part of this wider work.

Action plan

Yes No

Race**Staffing**

Yes No

Customers

Yes No

Impact

Positive

Level

None/Low

Details on impact

Services will be inclusive to families from Black and Minority Ethnic (BME) communities. Services will reflect the changing demographics of Sheffield and also different localities as well as respond to the higher birth rate of some BME communities.

Supporting evidence

A total of 616 questionnaires were received and recorded on Citizen Space. Approximately 21% did not use a Children's Centre but within the remaining 78% all centres were represented.

Of those that supplied information, 20% stated that they were from an ethnic background other than White British. The majority of respondents were female (90%) and the majority (53%) were in the age bracket of 25 – 34 years.

There was a wide range of services that respondents said they utilise including midwifery, health visiting, toddler groups, training opportunities and advice services.

Respondents were asked what was important to them in accessing services. The following areas were felt to be the most important:

- To support their own and their child's health and wellbeing
 - To meet other parents/children and develop support networks
 - To support knowledge and understanding of child development
 - To access support and advice during pregnancy including having a baby and parenting classes

Action plan

Yes No

Religion/belief

Staffing

Yes No

Customers

Yes No

Impact

Neutral

Level

None/Low

Details on impact

All centres are accessible for people who have a faith and those of no faith, diversity is celebrated and it is anticipated that there will be no impact on services users from this change.

Supporting evidence

Action plan

Yes No

Sex

Staffing

Yes No

Impact

Positive

Level

None/Low

Details on impact

There is no direct impact on service users accessing the range of services. Service users and the workforce are predominantly female. Following the redesign, services will continue to be accessible and available to both genders.

Customers

Yes No

Supporting evidence

A total of 616 questionnaires were received and recorded on Citizen Space. Approximately 21% did not use a Children's Centre but within the remaining 78% all centres were represented.

90% of respondents were female and there was a wide range of services that respondents said they utilise including midwifery, health visiting, toddler groups, training opportunities and advice services.

Respondents were asked what was important to them in accessing services. The following areas were felt to be the most important:

- To support their own and their child's health and wellbeing
- To meet other parents/children and develop support networks
- To support knowledge and understanding of child development
- To access support and advice during pregnancy including having a baby and parenting classes

Consultation feedback also indicated that there was interest in groups for male carers and their children. This will be explored.

Action plan

Yes No

Sexual Orientation

Staffing

Yes No

Customers

Yes No

Impact

Neutral

Level

None/Low

Details on impact

All provision is inclusive and recognises and celebrates the diversity of different family structures.

There are robust policies and processes in place to address any prejudice related incidents.

Supporting evidence

Action plan

Yes No

Transgender

Staffing

Yes No

Customers

Yes No

Impact

Neutral

Level

None/Low

Details on impact

We recognise that transgender people are among the most marginalised in society. All provision is inclusive and recognises and celebrates the diversity of different family structures.

There are robust policies and processes in place to address any prejudice related incidents.

Supporting evidence

Action plan

Yes No

Carers

Staffing

Yes No

Impact

Neutral

Level

None/Low

Details on impact

Policies and procedures in relation to the support of a staff members caring role are in place and applied.

Customers

Yes No

Impact

Neutral

Level

None/Low

Details on impact

Locality based services delivered where people live may benefit those who may find it difficult to access services at a greater distance, due to a caring role.

Supporting evidence

Action plan

Yes No

Voluntary/Community & Faith Sectors

Staffing

Yes No

Impact

Positive

Level

None/Low

Details on impact

Early Help relies on the success of integrated working. It is anticipated that all sectors will contribute to the early help offer for families in localities.

Customers

Yes No

Impact

Positive

Level

None/Low

Details on impact

Local delivery outreach will place services closer to the families that need them.

Supporting evidence**Action plan** Yes No**Cohesion****Customers** Yes No**Partners****Customers** Yes No**Impact**

Positive

Level

None/Low

Details on impact

Family centres will work with all key partners to improve outcomes for families.

Supporting evidence**Action plan** Yes No**Armed Forces****Staffing** Yes No**Customers** Yes No**Other/Additional****Staffing** Yes No**Customers** Yes No**Supporting Documentation**

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Summary of Impact**Overall summary of possible impact**

To redesign children's centres by developing a new delivery model based on family centres for 0 -19 year olds, (25 years old if the young person has a disability).

The family centres will be located in the 20% most deprived areas of the City within 7 locality areas and services will be available across Sheffield from link and outreach sites including community venues and in the home.

There were 616 responses to the Statutory Consultation which were recorded on Citizen Space. 78% of the respondents used Children's Centres and all centres were represented in the responses.

There was a wide range of services that respondents said they utilise including midwifery, health visiting, toddler groups, training opportunities and advice services. Respondents identified the following areas as the most important:

- To support their own and their child's health and wellbeing
- To meet other parents/children and develop support networks
- To support knowledge and understanding of child development
- To access support and advice during pregnancy including having a baby and parenting classes

74% of responses supported extending services to pre-birth to 19 (25 years if child has a disability) and comments highlighted that that the importance of early years is still recognised as part of the wider age range and work.

The new family centres will have a positive impact on tackling poverty; health; age (young people 0-19 or 0-25 where a young person is disabled); disability; pregnancy and maternity; different racial groups; both gender's though it is recognised that the majority of staff and service users are female; the Voluntary, Community and Faith sector and partner organisations.

Proposal has geographical impact across Sheffield

Yes No

Detail of geographical impact across Sheffield

The proposal will affect all wards.

Which local partnership area will be impacted

All Partnership Areas

Proposal has a cumulative impact

Yes No

Summary of evidence

Review

Review date

31/03/2017

Risk rating

Low

Decision Type

Type of decision

Executive Decision (Cabinet)

Lead cabinet member

Drayton Jackie (LAB-CLLR)

Staff

Staff who may be affected by these proposals are aware

Yes No

Consultation

Consultation required

Yes No

Consultation start date

01/11/2016

Consultation end date

31/01/2017

Details of consultation

The consultation has informed the proposal in the Cabinet report. Draft summary of the consultation is appended.

The consultation was statutory and was designed to seek the views of the people who may be affected most by the proposals. These included:

- Parents and carers/expectant parents and carers
- Local Communities
- Children's Centre staff and stakeholder forum members
- Statutory partners and stakeholders
- Voluntary and community sector organisations

Manager and Approval

Lead officer

Walton Dawn

EIA approved

Yes No

EIA escalated due to significant poverty impact and sign-off agreed

Yes No

Form incomplete

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